

QUALITY POLICY

We observe and fulfil quality requirements concerning our activities and products that are set by our customers as well as those laid out in legislation and regulations. We supply defect-free, competitive products and services at the right time.

Operational and product quality is developed systematically according to certified quality systems.

Deviations detected and opportunities for improvement observed in our operations are handled openly and obtained information is utilised in continuous improvement of processes and methods.

Quality is measured with the aid of operative and financial key figures as well as observed non-conformities.

Each employee must be aware of their, or their department's, work's effect on quality at all times, and they must be able to initiate and, where necessary, take preventive and corrective actions.

Quality assurance measures cover all of our companies as well as the operations of suppliers directly influencing our own operations.

Executive Board



**Pankaj Mital
President & CEO**